

Energy assistance centers

PSE works with local community-services agencies to administer the HELP and weatherization programs. Contact the participating agency in your county or city:

Island County

HELP and Weatherization Assistance:

The Opportunity Council
360-679-6577 or 1-800-317-5427
oppco.org

King County

HELP:

Multi-Service Center
(for South King)
1-800-348-7144

Hopelink
(for North and East King)
1-800-348-7144

Centerstone (Seattle residents)
1-800-348-7144

Weatherization Assistance

King County
Housing Authority
206-214-1240
www.kcha.org

Kitsap County

HELP and Weatherization Assistance:

Kitsap Community Resources
HELP: 360-479-1507
Weatherization: 360-473-2045
kcr.org

Kittitas County

HELP and Weatherization Assistance:

HopeSource
509-925-1448
hopesource.us

Lewis County

HELP and Weatherization Assistance:

Community Action Council of Lewis,
Mason and Thurston counties
HELP: 360-736-1800
Weatherization: 360-438-1100 ext.
2100 or 1-800-878-5235
cacmt.org

Pierce County

HELP:

Pierce Co. Department of
Community Connections
(County residents)
1-855-798-4328
co.pierce.wa.us

MDC (Tacoma residents)
253-572-5557
mdc-tacoma.org

Weatherization Assistance:

MDC (Tacoma residents)
253-593-2336
mdc-tacoma.org
Pierce County Community
Connections (County Residents)
253-798-6115 or 1-800-562-0336
co.pierce.wa.us

Skagit County

HELP:

Community Action of Skagit County
360-428-1011

Weatherization Assistance:

Housing Authority of Skagit County
360-757-6509

Snohomish County

HELP and Weatherization Assistance:

Snohomish Human
Services Department
425-388-3880
snohomishcountywa.gov

Thurston County

HELP and Weatherization Assistance:

Community Action Council of Lewis,
Mason and Thurston counties
HELP: 360-438-1100
Weatherization: 360-438-1100 ext.
2100 or 1-800-878-5235
cacmt.org

Whatcom County

HELP and Weatherization Assistance:

The Opportunity Council
360-255-2192 or 1-888-586-7293
oppco.org

Call 1-866-223-5425 for other languages.

pse.com/assistance



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Increase comfort, reduce heating costs



For your home



Am I Eligible?

Review the below table to see if your annual family income, after taxes, may qualify for weatherization and heating bill assistance from federal, Washington state and PSE-funded programs.

To find out more about these programs, please contact the nearest energy-assistance office in your county or city. These local offices are listed on the back.

Number of Persons in Household	PSE HELP Net Income Limit	Federal LIHEAP Net Income Limit	PSE Weatherization Program Net Income Limit
1	\$17,508	\$14,592	\$23,340
2	\$23,592	\$19,668	\$31,464
3	\$29,688	\$24,744	\$39,576
4	\$35,772	\$29,808	\$47,700
5	\$41,868	\$34,884	\$55,824
6	\$47,952	\$39,960	\$63,936
7	\$54,048	\$45,036	\$72,060
8	\$58,248	\$50,112	\$80,184
9	\$61,752	\$55,188	\$88,308
10	\$65,304	\$60,264	\$96,420

Enhancing comfort, lowering costs for income-eligible customers

To help customers with limited incomes increase comfort in their homes and reduce heating costs, Puget Sound Energy offers two programs:

PSE’s Weatherization Assistance Program provides funding support for weatherization services that can reduce household energy bills by 25 percent and the need for assistance with utility bills.

PSE’s HELP (Home Energy Lifeline Program) provides additional bill-payment assistance beyond that offered by the federal LIHEAP (Low-Income Home Energy Assistance Program) program. Households eligible for LIHEAP are income eligible for weatherization assistance services.

How much HELP can I receive?

HELP offers eligible customers up to \$1,000 in credits per year in payment assistance toward your energy bill.

Free weatherization services

Local agencies provide weatherization services at no cost to income-eligible households who live in a single-family house, manufactured home or apartment*.

- Insulation inside walls
- Insulation in attics, basements and crawl spaces
- Insulation wrapped around hot water pipes and heating pipes
- Sealing air leaks around windows
- Sealing air leaks in walls
- Sealing seams in heating and cooling ducts
- Refrigerator replacements
- Installing energy-efficient products such as showerheads and compact fluorescent lighting

*Apartments qualify for weatherization if the property owner agrees to take an active role in preparing their buildings for weatherization and insulation improvements. Additional conditions may apply.